

CHARUTTY.COM 3-MONTH LIMITED WARRANTY CARD

Sacred Energies | Authentic Gemstones | Spiritual Wellness

3-MONTH LIMITED WARRANTY CARD

Thank you for choosing Charutty.com . We bless you with positivity, protection, and spiritual abundance through our sacred products.

WARRANTY COVERS:

Manufacturing defects in gemstones, beads, or metal fittings
Natural breakage of threads (within 3 months of purchase)
Loosening of knots or clasps due to normal wear
Spiritual product integrity (e.g., pyramidal shape, rudraksha mukhi clarity, karungali polish)

WARRANTY DOES NOT COVER:

Physical damage from drops, hits, or accidental mishandling
Wear and tear from water, chemicals, perfumes, or extreme heat
Loss, theft, or damage caused by tampering or unauthorized repairs
Color fading or natural variations in gemstones (as they are natural stones)
Mala/bracelet size adjustments after purchase

 **WARRANTY PERIOD: 3 Months from the date of purchase**
(Proof of purchase/order ID required)

AFTER WARRANTY PERIOD:

If your product needs repair or servicing after 3 months, we are happy to assist you:
All service charges are subject to availability of raw materials and design.

Service Type	Charges
Re-threading / Re-stringing / Clasp replacement	₹150 + shipping
Replacement of damaged gemstone/bead/rudraksha/Other	Actual cost of stone/Item + ₹150 service fee
Full product replacement (same item)	80% of current MRP (20% Discount) + shipping

HOW TO CLAIM WARRANTY OR REQUEST SERVICE:

Email / Whatsapp us at **shop@charutty.com / +918891176303** with your Order ID and a photo/video of the issue.

Our team will verify and provide return/shipping instructions within 48 hours.

Pack the product securely and ship it to our address (provided via email).

Once received, we will repair/replace within 5–7 business days.

BLESSINGS NOTE:

Every Charutty product is energized, cleansed, and blessed before dispatch. We recommend treating your spiritual tools with love and respect to maintain their divine vibration.

Charutty.com – Where Spirituality Meets Authenticity

 www.charutty.com |  shop@charutty.com

 Charutty, Manjoora (PO), Near Karlad Lake, Wayanad District, Kerala Pin 673575

Helpline: Call / Whatsapp +91 8891176303